


BONHOTEL FAVOURITE GUEST

Dear guest!

We would like to express our appreciation and gratitude for choosing  and offer you a unique opportunity to join our Loyalty Program and be a member of our Favourite Guest club.

To join **BonHotel Favorite guest club** and get the membership card one should have 20 visits to the hotel.

The membership card guarantees discount on accommodation for all room categories providing that you have achieved a certain status depending on your visits.

ACCOMMODATION DISCOUNTS DEPENDING ON THE GUEST STATUS:

Guest status	Conditions for obtaining status	Accommodation discount off the current rate at the time of reservation	Discount on BonBistro menu
The Favourite guest	20 to 29 visits	10%	-
The Bronze Bough	30 to 39 visits	14%	-
The Silver Bough	40 to 49 visits	18%	10%
The Golden Bough	50 to 59 visits	22%	10%
The Platinum Bough	from 60 visits	26%	10%

IMPORTANT:

The discount is applicable for direct reservations only:

- by phone + 375 17 389 7 388 (89)
- by e-mail info@bonhotel.by
- on hotel website bonhotel.by
- by personal request at the hotel reception desk:
2 Pritytskogo St, Minsk, The Republic of Belarus.

The discount is not applicable if reservation is made on third-party booking sites.

Hope you enjoy being a member of our Favourite Guest club!

LOYALTY POINTS

Your account will be rewarded with **20 loyalty points**.

You will then get a loyalty point for each eligible stay at BonHotel (1 night = 1 loyalty point) that you can exchange for additional services.

THE LOYALTY POINTS CAN BE EXCHANGED FOR VARIOUS SERVICES:

BonHotel services		Total points
Room upgrade – Accommodation for 1 night (providing there are vacant rooms or the room has been booked in advance)	One category upgrade	10
	Two category upgrade	15
	Three category upgrade	20
Early check-in from 10:00 a.m. (providing there are vacant rooms or the room has been booked in advance)		10
Late check-out till 16:00 p.m. (providing there are vacant rooms or the room has been booked in advance)		10
Breakfast		10
Coffee and a croissant (1 set)		3
BonBasic negotiation room rent (2 hours) (providing it is vacant)		10
BonComfort negotiation room rent (2 hours) (providing it is vacant)		20
Laundry service / ironing (up to 5 items)		7
Secure underground parking (24 hours) (providing there are vacant parking lots or the parking lot has been booked in advance)		5

IMPORTANT:

- if reservation is cancelled or in case of no-show the loyalty points are not granted.
- reservations on third-party booking sites are not eligible for loyalty points.

MEMBERSHIP TERMS AND CONDITIONS "BONHOTEL FAVOURITE GUEST"

BONHOTEL FAVOURITE GUEST MEMBERSHIP CARD

The guest card is personal and non-transferrable to another person.

Each member can own only one card at the same time.

When the next status is achieved your card will be replaced to the one of a higher status.

Card cannot be cancelled without notice.

In the event of loss, damage or theft the card holder should inform the hotel by e-mail: info@bonhotel.by and request a replacement.

THE DISCOUNT IS NOT APPLIED:

- to special promotional offers for accommodation;
- to business events and meal service organization;
- to rooms reserved on behalf of company who is already a corporate client of the hotel;
- if promotional rate is more beneficial for a guest, the latter is applied.
- 10 % discount on BonBistro menu doesn't apply on alcoholic drinks, tobacco and all lobby bar drinks, snacks and products.

IMPORTANT:

If the reservation is cancelled or in case of no-show the points are not granted.

When making a reservation of accommodation the card holder should inform the hotel of his membership status and specify card number. The membership card should be presented at the reception when checking in.

ADDITIONAL INFORMATION:

BonHotel reserves the right to change or modify the terms and conditions of the program and inform the membership card holders via the web site or by e-mail.

By joining the Loyalty Program you agree to receive advertising or commercial information by e-mail.

To get more detailed information on privileges of BonHotel Favorite guest club, current bonus points and discount percentage on accommodation (and BonBistro discount if applicable) don't hesitate to contact us on +375 17 389 7 388 or send a request to our e-mail address info@bonhotel.by.

Hope you enjoy being a member of our Favourite Guest club!